

12.01 2014

To whom it may concern

Dear Sir/Dear Madam

Mountain Resorts Development Company (official LTD of Ministry of Economy and Sustainable Development of Georgia) would like to announce, that because of the bad weather conditions in Gudauri and in Kazbegi region the military road connecting the resort with the capital Tbilisi as well as Vladikvkaz was closed, from 6<sup>th</sup> till 8<sup>th</sup> January 2015. Due to this fact, the ski resort didn't function in this period and all lifts were closed. All tourists, who visited the resort during this period, failed to leave the area on time, which also caused a delay in departure from Georgia.

Mountain Resorts Development Company apologizes for the discomfort caused from this non-predicted situation and kindly asks Air Company to support the visitors and refund the applied fee caused by the cancellation of the ticket.

Sincerely,

Director

Aleksandre Onoprishvili



